



***Research
Report***

The Impact of Short-Term Use of CriterionSM on Writing Skills in Ninth Grade

JoAnn Leah Rock

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ETS, Princeton, NJ

March 2007

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Abstract

In this study, a hierarchical linear model (HLM) was used within a cluster random assignment design to test the impact of *Criterion*sm on students' writing skill when *Criterion* was used as a supplementary instructional tool in ninth grade English classrooms over a 4 week period. The study was conducted in three states: Indiana, Pennsylvania, and New Jersey. The sample consisted of 1,464 ninth graders aggregated across 10 schools, 34 teachers, and 61 classes. Findings indicate that over a short time period, *Criterion* use improved the mechanical aspects of student essays as measured by the analytic scores given to their essays. Students in ninth grade English classes who used *Criterion* several times a week over a 1 month period received higher analytic scores on their essays written at the end of the study period than those who were in classes that did not. The effect was small, but statistically significant at the .05 level using a one-tailed test. These findings suggest a role for automated feedback systems in supporting writing instruction.

Key words: Automated feedback systems, essay scores, writing instruction

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Introduction

The purpose of this report is to present the findings from a three state random assignment evaluation that examined the impact of *Criterion*SM on students' writing skills in ninth grade. *Criterion*, developed by ETS, is a Web-based, automated feedback system that provides students with instant holistic scores and diagnostic feedback on essays submitted online. When used as an instructional tool, *Criterion* may improve students' writing skill by providing additional opportunities to practice writing and to benefit from the immediate individualized feedback and revision capability provided by the service (Burstein, Chodorow, & Leacock, 2004).

In this study, a hierarchical linear model (HLM) was used within a cluster random assignment design to test the impact of *Criterion* on students' writing skill when *Criterion* was used as a supplementary instructional tool in ninth grade English classrooms over a 4 week period. The impact of *Criterion* is the difference in writing skills at the end of the period between students who used *Criterion* and those who did not. The study was conducted in three states: Indiana, Pennsylvania, and New Jersey. The sample consisted of 1,464 ninth graders aggregated across 10 schools, 34 teachers, and 61 classes.

The following research questions are addressed in this report:

- Did the use of *Criterion* improve the impact of students' writing skill when used as a supplemental instructional tool over a 4 week period in ninth grade English classes?
- Was the impact consistent across different levels of student writing ability?

In the study design, the unit of randomization was the class, with the teacher serving as the stratifier. For each teacher, two of their assigned ninth grade classes were selected to participate in the study. The two selected classes were matched by academic track such as general education or college-bound. Matching improves the likelihood that random assignment will produce two equal groups when the number of units of randomization is small (Light, Singer, Willet, 1990). After selection, one of the teacher's two classes was randomly assigned to the treatment group and the other to the comparison group. In the final implementation of the design, nine teachers contributed one class and two teachers contributed three classes, all of which were randomly assigned to either the treatment group or the comparison group.

Classes randomly assigned to the treatment group used *Criterion* for approximately 1 month. Students in this group received automated feedback on a series of persuasive essays

written in their English classes. (Persuasive writing was chosen because this genre is included in many high school state assessments.) The students in classes assigned to the comparison group received feedback on their essays using the method typically used by their teacher such as handwritten comments.

Random assignment is the most rigorous way to estimate the impact of an educational product on student achievement. Random assignment allows causal inferences to be drawn about the program's efficacy by eliminating selection bias in the makeup of the groups prior to the intervention (Mosteller & Boruch, 2002). In other words, treatment-comparison differences on selected outcomes can be attributed to the educational tool or practice, rather than to preexisting characteristics between the two groups.

Conceptual Model Guiding the Evaluation

Automated feedback systems such as *Criterion* have the potential to support writing instruction by providing students with opportunities to write and revise their essays after getting immediate, individualized feedback (Burstein, Chodorow, & Leacock, 2003). Theories about teaching writing have evolved over the past 30 years (Dahl & Farnan, 1998; Pritchard & Honeycutt, 2006). This shift was largely due to several foundational studies that examined the writing process of successful writers (Emig, 1971; Freedman, Dyson, Flower, & Chafe, 1987). Emig found that successful writers used an iterative writing process that consisted of writing a draft, receiving feedback, and revising the draft (the write, feedback, and revision cycle). Accordingly, in the 1970s, the focus in writing instruction shifted from the end product to the iterative process of writing (Calkins, 1994; Graves, 1983; Nystrand, 2006). When the focus was on the end product, feedback on student writing was largely summative and consisted of correcting surface errors in the conventions of written language (Dyson & Freedman, 1990). Summative feedback at the end of the writing process is not as effective in improving writing as feedback that is part of the formative process (Beach & Friedrich, 2006). However, providing ongoing formative feedback on components of the iterative writing process, including prewriting and revision, is time-consuming and often not feasible for teachers to provide.

Automated feedback systems may facilitate the iterative writing process by alleviating teachers of the time-intensive practice of providing formative individual feedback to students (Burstein et al., 2003). Through an automated system, students can get specific diagnostic feedback that addresses important components of writing, such as sentence structure, word

usage, and organizational structure (Burstein, 2003). Students are able to use this information to revise their essays and therefore independently participate in the write, feedback, and revision cycle. In addition, *Criterion* can provide students with practice in writing timed essays that are part of many state assessments. This type of writing assessment requires students to develop high quality essays on demand, which may be different from the writing tasks students practice in schools (Freedman, 1991).

Criterion uses two ETS developed applications, *e-rater*® and *Critique*. *E-rater* uses an application of natural language processing (NLP) that provides writers a holistic score on essays submitted online. NLP predicts the overall quality of an essay by comparing the essay with hundreds of human-scored essays (Burstein & Chodorow, 2003). The level of agreement or reliability between *Criterion* and trained readers is very high, approximately .98 (Shermis, Burstein, & Leacock, 2006.) On the other hand, *Critique* provides the diagnostic feedback capability of *Criterion* and analyzes elements of grammar, usage, mechanics, style, organization, and development. Errors from these categories are identified within the essay itself and feedback is provided for each identified error.

Sample Description

The full study sample consisted of 1,464 ninth grade students from 10 high schools in Indiana, Pennsylvania, and New Jersey. The high schools and states were selected for convenience and interest and are not a representative sample of high schools in the United States. The full sample was aggregated across 34 teachers and 61 classes across the 10 schools in the study. See Table 1.

Four factors were used to identify possible districts and schools for the evaluation: (a) the districts and schools had diverse student populations, (b) the districts and schools were not using *Criterion*, (c) persuasive essays were included on state high school examinations, and (d) computer capacity to support *Criterion* was available.

Once a school was selected, teachers within the school volunteered to participate in the study. The demographic characteristics of the schools in the sample are described in Appendix A.

Power Calculations and Sample Size

The sample size in the study was sufficient to detect an effect size of .3 with power of .80 for a one-tailed test at a significance level of .05. Using the method proposed by Braun (2003),

the power calculations began with an assumption of an effect of interest at the student level and translated this effect into a corresponding value and sample size at the class level. See Table 2.

Table 1

Sample Size Stratified by State

Level	State			
	Indiana	Pennsylvania	New Jersey	Total
Schools	4	3	3	10
Teachers	22	4	8	34
Classes	37	6	18	61
Students	951	122	391	1,464

Note. Data are from the *Criterion 1* Evaluation Database.

Table 2

Sample Size: Treatment and Comparison Group

Full			Treatment			Comparison		
Teacher	Classes	Students	Classes	Students	%	Classes	Students	%
34	61	1,464	31	739	50.1	30	725	49.5

These two levels are necessary for two reasons. First, in this study the unit of analysis is students, while the unit of allocation is classrooms. Second, the error variance of students within classrooms might be correlated, and therefore the intraclass correlation has to be taken into account when estimating the effect size. This is because the effect size is based on the variance among students and in this case, the variance among students might have two components, the first due to the class they are in and the second due to individual variation. Of the three parameters needed to detect the power of the design, two of them (significance level and sample size) were set, solving for the third (effect size).

Random Assignment

The goal of the random assignment design was to yield unbiased estimates of the efficacy of *Criterion* by creating two initially equal groups prior to the beginning of the study period. Therefore, the observed differences between the groups at the end of the study period could be

attributed to the program rather than a preexisting difference that may have been related to the outcome of interest (Mosteller & Boruch, 2002).

In this study, random assignment occurred within teachers at the class level. Teachers who volunteered to participate in the evaluation were asked to enlist two of their assigned English classes. One of these classes was assigned to the treatment group and the other to the comparison group. The two classes selected were matched by academic track—for example, general or college prep. To increase the generalizability of the findings, honor classes and classrooms with a high proportion of students who had disabilities or were English language learners were not included in the sample.¹

While randomization is sufficient to ensure equal initial groups when the sample is large, controlling for observable differences that may remain in smaller samples increases the validity of the impact estimate (Shadish, Cook, & Campbell, 2002). Therefore, an estimation model was constructed to control for remaining differences in baseline characteristics between treatment and comparison groups that were related to the outcome measures. An initial analysis was conducted to determine which covariates to include in the model. Covariates were selected that differed between treatment and comparison groups after randomization and were correlated to the outcome measure. Prior achievement is an important covariate to include in the model as it is highly correlated to achievement outcomes (Bloom, Richburg-Hayes & Black, 2005). See Appendix E.

Baseline Student Characteristics

Demographics. The full study sample was predominately White students (59%). The minority population of the sample was mixed; 18% African-American students; 5% Hispanic students, and 3% Asian or Pacific Islander students. The remainder of the sample was Native American students or identified themselves as part of another ethnic group.² The sample was split equally between males and females and included a small percentage of English language learners.

The differences in baseline demographic characteristics between the students in the treatment group and those in the comparison group were tested. The baseline characteristics examined were ethnicity, gender, English language learners, and writing skills. See Table 3. The purpose of this analysis was to examine the success of the random assignment design in creating two reasonably equal groups at baseline according to observable characteristics. There were no

statistically significant differences in ethnicity and English language learners at the baseline between the treatment and comparison groups. The treatment group had a slightly higher percentage of males than females. The remaining observable differences between the treatment and comparison groups will be accounted for by including these measures as covariates in the impact estimation model.

Table 3
Baseline Demographics

Characteristics	Full		Treatment		Comparison		Chi-sq ^a
	<i>N</i>	%	<i>N</i>	%	<i>N</i>	%	<i>p</i> -value
Ethnicity							
White	865	59	433	59	432	60	.55
African American	259	18	129	17	130	18	
Hispanic	73	5	39	5	34	5	
Asian	30	2	19	3	11	2	
Pacific Islander	12	1	4	1	8	1	
American Indian	9	1	5	1	4	1	
Other	76	5	43	6	33	5	
Missing	140	10	70	9	68	10	
Gender							
Male	675	46	362	49	313	43	.03**
Female	662	45	316	43	346	47	
Missing	127	9		8		9	
English language learner ^b							
Yes	96	7	52	7	44	6	.48
No	1,240	85	625	84	615	85	
Missing	128	8	62	8	66	9	

Note. Data are from the *Criterion 1* student survey.

^a A chi-square was used to estimate the statistical significance of the differences between treatment and comparison groups at baseline. The chi-square was calculated within each demographic category. ^b English language learner is defined as students who first language was not English.

** $p < .05$.

Baseline writing characteristics. To assess students' writing skill prior to using *Criterion*, students were asked to write two essays on an assigned topic, one by hand and one typed. These essays were scored by trained readers and given two scores, a holistic score and an analytic score. The National Assessment of Educational Progress (NAEP) holistic scoring guide for persuasive writing was used to measure the essay's holistic score. See Appendix B. Additionally, each essay was scored analytically using a conventions rubric with a 1–4 score point range.

The students' handwritten baseline writing skills were similar across treatment and comparison groups. The average holistic written score was 3.87 on a 1–6 scale, and there were no statistically significant differences in the scores between treatment and comparison groups.

The average typed holistic score was somewhat lower, but similar across study groups. However, there was a statistically significant difference in the analytic typed scores of students in the treatment and comparison groups. This may be due to differences in response rates for the typed and written essays, which differed across treatment and comparison groups. See Table 4.

Table 4

Baseline Writing Characteristics

Writing type	Full	Treatment	Comparison	Diff.	<i>p</i> -value
Holistic					
Typed	3.70 (1.06)	3.71 (1.05)	3.69 (1.08)	.01	.73
Written	3.87 (.99)	3.88 (.94)	3.86 (1.03)	.02	.72
Analytic					
Typed	2.95 (.77)	3.04 (.71)	2.88 (.82)	.16	.00***
Written	2.89 (.82)	2.90 (.81)	2.85 (.83)	.05	.21

*** $p < .01$.

Teacher Characteristics

The majority of the teachers in the study sample are experienced and credentialed English teachers. See Table 5. Eighty-four percent of the teachers had at least 6 years of experience. Of these teachers, 22% had been teaching for 25 years or more. Half of the teachers had a master's degree and nearly all had a regular or advanced professional certificate.

Table 5***Teacher Characteristics***

Experience	% ^a
Certification	
Advanced	25
Regular	72
Probationary	4
Highest degree	
Master's	50
Bachelor	44
Education specialist	5
Experience teaching English	
2 years or less	4
3-5	12
6-10	49
11-24	13
25 or more	22

Note. Data are from the *Criterion 1* Evaluation Database.

^a Percentages might not add up to 100% due to rounding.

However, these findings suggest that the random assignment design was reasonably successful in creating two similar student groups. The major anomaly is the difference in the typed analytic prescores. To address this issue, two steps were taken. First, scores from the written essays were used to estimate the impact of *Criterion*. This was done because the response rates on the written essays were similar across treatment and comparison groups and the baseline average scores were similar across these groups. Second, an estimation model was constructed to account for remaining observable differences between treatment and comparison groups. Student reports of their baseline writing experiences and opportunities in school are described in Appendix C.

Method

Measures

Data collection consisted of three sources: (a) a student writing assessment, (b) a teacher survey, and (c) student survey. Student data were collected before and after the use of *Criterion* by students in the treatment group.

The student writing assessment consisted of four persuasive prompts. Students responded to two of the prompts prior to the start of the study and two at the end. At each time period, one of the responses to the prompts was typed and the other handwritten. The impact of *Criterion* on the handwritten essays is included in this report. This impact is the difference in the average score given to essays handwritten by students who used *Criterion* and the average for those who did not, at the end of the study period. Causal inferences that could be drawn from the typed essays are weaker because of the difference in response rates for the typed essays across treatment and comparison groups, which may have created differences in outcomes unrelated to *Criterion*.³

The persuasive prompts used in the study were culled from released ninth grade assessments and reviewed by focus groups of English language arts (ELA) teachers and ETS content specialists. The prompts were piloted with ninth grade students in New Jersey. A list of the prompts is included in Appendix D. Counterbalancing was used to ensure that the order and mode in which students responded to the prompts in the writing assessment varied across classes and did not influence the observed outcomes.

The demographic characteristics of students in the sample were collected through a pre- and postsurvey. In addition, the student presurvey included questions about students' writing experiences in high school. Teachers' educational background and teaching experiences were collected through a teacher survey at the end of the study period. In addition, teachers were asked about their views of automated feedback systems as a supplementary instructional tool.

Response Analysis: Outcome Measures

The response rates for the three data sources were very high and consistent across treatment and comparison groups.

Ninety-five percent of the sample responded to the writing assessment, and the response rate was consistent across treatment and comparison groups and scores. This suggests that the

response on outcome measures did not bias the impact results by creating a difference in observed outcomes not related to the intervention. See Table 6.

Table 6
Response Rates by Data Source

Data source	Full		Treatment		Comparison	
	<i>N</i>	%	<i>N</i>	%	<i>N</i>	%
Student writing assessment	1,391	95	679	92	712	98
Student survey	1,312	90	640	87	672	93
Student sample size	1,464		739		725	
Teacher survey	25	74				
Teacher sample size	34					

Within the student writing assessment, the percentage of returned essays differed across the four items. However, approximately half of the missing values on items within the data source are due to the few students who did not respond to any of the writing items.

However, the response rate for typed essays was lower than that for the handwritten surveys and varied across treatment and comparison groups, which may bias the impact estimate. (Because of this difference, only the impact of *Criterion* on the handwritten essays is covered in this report.) One explanation for the different response rates may be that several classes assigned to the treatment group did not return typed essays. In some instances, these classes were the only in the study taught by a particular teacher and were in schools that had baseline scores lower on average than other schools. This may have created a bias in the outcome measure unrelated to *Criterion*, weakening the causal inference that could be drawn.

The decision to include teachers with one or three classes was made prior to data collection for two primary reasons. One, prior to the beginning of the study period, several schools and classes dropped out for unrelated reasons and maintaining an appropriate sample size was a concern. Second, the assumption was made that the classes not randomly assigned using the teacher as a stratifier would be randomly assigned across both the treatment and comparison groups equally and would not create a treatment-comparison differential in baseline characteristics. While this was generally true, there were differences in response rates for

outcome measures that differed across treatment and in comparison groups that appeared to be related to these teachers. However, redefining the sample by response rates on the outcomes measure weakens the generalizability of the findings. Therefore, the impact of *Criterion* was estimated for scores from the handwritten essays where the response rates were the same across treatment and comparison groups and the baseline differences were the same across these groups. See Table 7.

Table 7
Response Rates Within Student Writing Assessment

Writing type	Full		Treatment		Comparison	
	<i>N</i>	%	<i>N</i>	%	<i>N</i>	%
Holistic						
Written	1,329	96	641	94	688	97
Typed	1,217	87	545	80	672	94
Analytic						
Written	1,327	95	641	94	670	96
Typed	1,215	87	545	80	686	80
Sample size	1,391		679		712	

Scoring of the Writing Assessments

In total, 5,088 essays were collected and scored by external scorers. Ten teachers not participating in the study were hired to holistically and analytically score the essays. The scorers were experienced high school English teachers who had knowledge of holistic scoring. The scoring session was held at ETS and lasted 2 weeks. Each essay was scored using the NAEP 1–6 point holistic scoring guide for persuasive writing. The holistic score was based on whether or not a position was presented, the organization of the essay, how much detail supported the position, facility in the use of the language, and evidence of knowledge of grammar rules. Additionally, each essay was scored analytically using a conventions rubric with a 1–4 score point range. The analytic score was based on the students’ mastery of grammar, usage, and mechanics.

Reliability

The interrater reliability of the scores was assessed using two samples randomly drawn for double-scoring. The first sample of 200 essays was drawn and double-scored over the first 2 days of the scoring session. The reliability between the scorers on these essays was .85 as measured by a Pearson r correlation.⁴ In addition, 25% of the full sample was double-scored. The overall interrater reliability (using the 25% double-scored essays) on the essays that were handwritten was approximately .64 for the holistic scores and .53 for the analytic scores. The reliability of the scores on the typed essays was .63 for the holistic scores and .52 for the analytic scores. The reliability of the holistic and analytic scores differed slightly across prompts for both modes of writing. Throughout the remainder of the scoring session, back-reading was used. Back-reading is when the lead scorer periodically re-reads scored essays during the scoring session to examine consistency in scores among the scorers to maintain the reliability. In future studies, ongoing double-scored samples in addition to back-reading of essays may help maintain the reliability at its initial high rate.

Procedures

The teachers in the sample were notified of the group assignment for each of their classes in the study. Students in both groups were asked to complete a series of assigned persuasive essays over a 4 week period in their ninth grade English classes. Classes randomly assigned to the treatment group used *Criterion* to draft and revise their essays according to the automated feedback provided by the system. The classes assigned to the comparison group received feedback in the nonautomated method normally used by their teacher and completed at least one revision of each essay after receiving this feedback.

The teachers were instructed to limit the evaluation activities to 2 days for classes in both the treatment and comparison group. Teachers could choose which prompts to assign during this period,⁵ including drawing from other grades and genres. The only requirement was that the students in both groups had to complete the write, feedback, and revision cycle for each prompt. In other words, for each essay students had to write a draft, receive feedback, and revise the draft accordingly. Students could also use *Criterion* from home or in writing labs, and *Criterion* activities could be assigned for completion outside of class (as could activities in the comparison group). Variation in the feedback mechanisms within the comparison group was expected

because the teachers were instructed to do what they would normally do to provide feedback on essays—for example, write comments or talk to students.

The instructions given to teachers in the *Criterion* group were designed to allow students the full benefit of the *Criterion* features that were hypothesized to influence student writing, such as more opportunities to write. For example, *Criterion* teachers may have been able to assign more essays, since the required write, feedback, and revision cycle could have been finished in a shorter time span.

Analytic Strategy

A two-level HLM was used to estimate the impact of *Criterion* on students' writing skills. The impact sample consisted of students who had at least one score in the writing database.⁶ Use of an HLM allows for more complex estimation of the standard error from data with a hierarchical structure and provides a more accurate estimate of the statistical significance of the differences observed between groups (Singer & Willet, 2003).

The Level 1 model was estimated at the student level within classes. Three covariates were included: ethnicity, gender, and baseline writing skills. Covariates were chosen that differed between treatment and comparison groups and were correlated to the outcome measure.

Table 8

Impact Sample Size: Treatment and Comparison Groups

Full	Treatment		Comparison	
	<i>N</i>	%	<i>N</i>	%
1,391	679	94	712	96

In the Level 1 model, the student level predictors were centered on the grand mean. This allowed for the estimation of adjusted class means, which accounted for any remaining differences in covariates between the treatment and comparison groups (Raudenbush & Bryk, 2002).

The Level 2 model was estimated at the class level across schools on the adjusted class means. In the Level 2 model, the class level predictor of most interest was the dichotomous variable that indicated class assignment to the intervention or comparison group. Since random assignment occurred at the class level, the primary predictor of interest was the coefficient that

explained change in the dichotomous variable that measured random assignment of a class to the treatment or comparison group. This coefficient is the estimated impact of using *Criterion*. Class size was also included in the Level 2 model. In the estimation process, the Level 1 and Level 2 models are joined in a combined model. This model allows for a more complex estimation of the error term, which takes into account the dependence of observations within the nested data structure (Raudenbush & Bryk, 2002). The two-level hierarchical model used to estimate the impact of using *Criterion* is described in the following equations. Equation 1 shows the Level 1 student model. Let Y_{ij} = the outcome for student i , class j ; β_{0j} = the adjusted mean for class j ; β_{1j} = the Level 1 covariate effect, prewriting; β_{2j} = the Level 1 covariate effect, African American/Hispanic indicator; β_{3j} = the Level 1 covariate effect, other ethnicity indicator; β_{4j} = the Level 1 covariate effect, gender; X_1 = the prewriting score; X_2 = African American/Hispanic indicator; X_3 = other indicator; X_4 = gender; $\bar{X}_{1...3}$ = grand mean centering; γ_i = the Level 1 random effect; and σ^2 = the Level 1 variance.

$$Y_{ij} = \beta_{0j} + \beta_{1j} (X_{1j} - \bar{X}_{1j} \dots) + \beta_{2j} (X_{2j} - \bar{X}_{2j} \dots) + \beta_{3j} (X_{3j} - \bar{X}_{3j} \dots) + \beta_{4j} (X_{4j} - \bar{X}_{4j}) + \gamma_{ij} \quad (1)$$

Equation 2 shows the Level 2 class model. Let β_{0j} = the adjusted means across schools; γ_{00} = the Level 2 intercept; γ_{01} = aggregate impact of intervention; γ_{02} = the Level 2 covariate effect, school size; W_1 = the treatment indicator; W_2 = class size; and μ_{0j} = the level 2 random effects.

$$\beta_{0j} = \gamma_{00} + \gamma_{01} (W_1) + \gamma_{02} (W_2) + \mu_{0j} \quad (2)$$

Results

The impact or effect of *Criterion* on writing skills in ninth grade is defined as the difference between the average scores on essays written by students in classes randomly assigned to treatment and comparison groups at the end of the study period. The impact was estimated using a two-level HLM to adjust for treatment-comparison group differences on observable measures and to account for the hierarchical structure of the data. (Impacts adjusted using ordinary least squares are shown in Appendix F.) In this section, the impact of *Criterion* on two

writing outcomes is reported. The two outcomes are the holistic and analytic scores on essays handwritten by students in response to persuasive prompts. The holistic score measures the overall quality of the essay, and the analytic score measures the mechanics of the essays such as grammar.⁷

The impact of *Criterion* on the full sample and a subsample of this sample was estimated. The full sample included all students who had a least one score in the writing database. The subsample included students whose baseline scores were in the lower quartile of the distribution of the outcome measure.

The treatment-comparison difference on the average analytic scores on persuasive essays written at the end of the study period was statistically significant at the .05 level using a one-tailed test after students in the treatment classes used *Criterion* for 1 month. The treatment-comparison difference between the holistic scores on these essays was not statistically significant at the .05 level using a similar test.

Impact on Analytic Scores

Full sample. Students in classes randomly assigned to use *Criterion* over a 4 week period had on average higher analytic scores on the persuasive essays written at the end of the study period than those in the comparison classes. The analytic score measured the mechanical aspect of the essays, such as grammar. See Table 9. The difference is small and statistically significant at the .05 level using a one-tailed test.

On average, the analytic scores on the essays written by students in the classes who used *Criterion* were .11 of a point higher on a 1–4 scale than those who did not. This is an effect size of .15, which is classified as small (Lipsky, 1990).

The units in the Level 2 model are adjusted class averages on analytic scores that were created in the Level 1 model separately for each class (β_{oj}).

The γ_{01} is the coefficient associated with the class-level treatment indicator in the Level 2 model. This coefficient is the average difference in analytic written scores between students in treatment classes and those in comparison classes—in other words, the impact of *Criterion* on students' writing skill.

Table 9***Hierarchical Linear Model, Level 2 for Full Sample: Analytic Scores***

Model for class means	Fixed effects			
	Coefficient	SE	<i>t</i> -ratio	<i>p</i> -value
Intercept, γ_{00}	2.89	.05	60.382	.00
Treatment, γ_{01}	.11	.06	1.74	.045**
Class size, γ_{02}	.02	.00	2.34	.02 ***
Model for class means	Random effects			
	Variance component	<i>df</i>	χ^2	<i>P</i> -value
Class mean, μ_{0j}	.02	43	72.99	.003 ***
Level 1 effect, γ_{1j}	.48			

** $p < .05$. *** $p < .01$.

Proportion of variance in analytic scores explained by Criterion. About 10% of the variance between classes is explained by class assignment to the treatment group, which is an additional indicator of *Criterion*'s impact on writing skill (other factors affecting the variance between classes are differences in demographic characteristics, baseline writing skills, and class size). In this analysis, the reduction in the proportion of variance explained by the impact of *Criterion* is examined by comparing the variance explained by the unconditional model, the Level 1 adjusted means model, and the Level 2 model only including class size. See Table 10.

Table 10***Reduction in Proportion of Variance of Analytic Scores***

Model	Variance (β_{0j})	χ^2	<i>p</i> -value	Proportion of variance explained
Unconditional	.07992	223.46	.000	
Adjusted means	.02885	80.50	.001	.64
Class size	.02767	77.97	.001	.04
Impact of <i>Criterion</i>	.02495	72.99	.003	.10

In addition, the intraclass correlation among analytic scores provides a benchmark for the variation between classes that could possibly be explained by class use of *Criterion*. In this sample, about 13% of the variation among students' analytic scores is explained by variance in class averages ($\rho = .13$). Sixty-four percent of this variance in class averages is explained by differences in demographic characteristics and prewriting scores. In fact, the intraclass correlation drops from .13 to .06 when the class averages are adjusted for baseline background characteristics. See Table 11.

Table 11

Comparison of Intraclass Correlations in Unconditional and Adjusted Models: Analytic Written Scores

Model	σ^2	τ_{00}	P-value
Unconditional	.5528	.0799	.13
Adjusted means	.4766	.0288	.06

Impact on Subsample

The impact of *Criterion* on the analytic scores given to student essays was somewhat smaller at the lower end of the baseline writing distribution and did not reach statistical significance. The lack of statistical significance may partly be due to a decrease in sample size. On average, the analytic scores on essays written by students in classes assigned to the treatment group were .06 of a point higher than those assigned to the comparison group. See Table 12.

Holistic Scores

Full sample. The essays written by students in the sample were scored using the NAEP 1–6 point holistic scoring guide for persuasive writing. The holistic score was based on whether a position was presented, the organization of the essay, use of detail to support the position, facility in the use of language, and evidence of knowledge of grammar rules.

The treatment-comparison group difference between the average holistic scores on persuasive essays was not statistically significant at the .05 level for a one-tailed test. See Table 13.

Table 12***Hierarchical Linear Model, Level 2 Subsample: Analytic Scores***

Model for class means	Fixed effects			
	Coefficient	SE	<i>t</i> -ratio	<i>p</i> -value
Intercept, γ_{00}	2.58	.08	32.75	.00
Treatment, γ_{01}	.06	.10	.59	.56
Class size, γ_{02}	-.02	.01	-2.19	.03***
Model for class means	Random effects			
	Variance component	<i>df</i>	χ^2	<i>p</i> -value
Class mean, μ_{0j}	.05	7	20.25	.005***
Level 1 effect, γ_{1j}	.58			

*** $p < .01$.**Table 13*****Hierarchical Linear Model, Level 2 Full Sample: Holistic Scores***

Model for class means	Fixed effects			
	Coefficient	SE	<i>t</i> -ratio	<i>p</i> -value
Intercept, γ_{00}	3.81	.08	46.121	.00
Treatment, γ_{01}	.10	.11	.96	.34
Class size, γ_{02}	.03	.02	2.34	.02***
Model for class means	Random effects			
	Variance component	<i>df</i>	χ^2	<i>p</i> -value
Class mean, μ_{0j}	.14	43	136.41	.000
Level 1 effect, γ_{1j}	.63			

*** $p < .01$.

Subsample. The writing subsample was defined as students across treatment and comparison groups that were in the lower quartile of the prewriting distribution at baseline. The impact of *Criterion* on the holistic scores on essays at the end of the study period did not reach statistical significance. See Table 14. Further research is needed to understand the pattern of effects for different subgroups and to test whether the differences in impact between the full sample and the subsample are statistically significant.

Table 14

Hierarchical Linear Model, Level 2 Subsample: Holistic Scores

Model for class means	Fixed effects			
	Coefficient	SE	<i>t</i> -ratio	<i>p</i> -value
Intercept, γ_{00}	3.40	.07	47.08	.000
Treatment, γ_{01}	.10	.13	.79	.43
Class size, γ_{02}	– .07	.02	– 4.08	.00
Model for class means	Random effects			
	Variance component	<i>df</i>	χ^2	<i>p</i> -value
Class mean, μ_{0j}	.10	13	50.56	.00
Level 1 effect, γ_{1j}	.70			

Discussion

Schools are increasingly accountable for preparing students to write well (Freedman, 1987). Writing is an important form of communication for success in school and today's labor market (MacArthur, Graham, & Fitzgerald, 2006). However, providing students with the type of ongoing formative feedback that supports writing instruction is challenging for schools (Dyson & Freedman, 1990). Automated feedback systems when used as a supplemental instructional tool may help schools improve students' writing by providing formative feedback on students' essays and allowing for revisions based on this accurate and specific feedback (Burstein et al., 2004).

This random assignment evaluation provides preliminary evidence that automated feedback systems may be a useful supplemental instructional tool for writing instruction in high school. In this study, students in ninth grade classes who used *Criterion* several times a week over a 1 month period received higher analytic scores on their persuasive essays written at the end of the study period than did those in classes who did not use *Criterion*. While replication studies are required, the random assignment design and its implementation support the causal inference that the use of *Criterion* was the cause for the differences in the analytic scores given to the essays written by students in the treatment comparison groups. However, limitations of the study design should be taken into consideration when interpreting the findings.

Limitations of the Study Design

Contrast in treatment. While randomly assigning classes taught by the same teacher to treatment and comparison groups eliminates confounding factors due to differences in teacher characteristics, it is possible that teachers may influence the contrast in treatment. For example, instruction in the two classes may differ in ways associated with the outcomes, but unrelated to the use of *Criterion*.

Three-level hierarchical linear model. Although the proportion of variance explained by differences among classes is low, a three-level HLM that included the teacher as a separate level may provide a more precise estimate of the standard error that was used to estimate the statistical significance of the treatment-comparison difference.

Teachers with unequal numbers of classes in the sample. Several teachers in the study had an unequal number of classes (1 or 3 classes) in the sample. While the original design study called for two classes per teachers, the decision was made prior to randomization to include these classes because of sample size and recruitment concerns. Including these teachers in the sample may have created a treatment-comparison group difference on writing outcomes—when measured as scores from typed essays—that was unrelated to the use of *Criterion*. This situation might weaken the causal inferences that could be drawn. The difference in writing outcomes happened because several teachers did not return typed essays. These teachers had one class in the study that was randomly assigned to the treatment group, were more likely to come from schools with lower average prewriting scores, and were more prevalent by chance in the treatment group than in the comparison. Therefore, the impact of *Criterion*, estimated from

scores on the handwritten essays, was used where the causal inferences that could be drawn were stronger.

Equated scores. In this study, scores given to essays were not adjusted for the intrinsic differences in difficulty of the essays involved. While essay prompts were randomized across groups and time periods, this counterbalancing may not fully eliminate this problem.

Single measure used to assess writing. In this study, a single score or item was used to assess student's writing skill. Multiple indicators would provide a more reliable measure of a student's writing skill. A second study of *Criterion* underway by the author uses multiple measures of writing across genres.

Criterion as a Supplementary Instructional Tool

While the impact of *Criterion* on students' writing was small and limited to the analytic score on essays, the practical importance of this finding should be viewed within the short time period *Criterion* was used by the students in the study and the complexity of the writing process. Students in this study only used *Criterion* several times a week over a 1 month period. Considering how difficult it is to improve writing skill, a small impact on analytic skills seems reasonable. A second study on the efficacy of *Criterion* examines the use of *Criterion* over 1 year and will provide information on the impact of *Criterion* when used for a longer time period.

Several factors, however, may have contributed to the lack of an impact on the holistic scores on student essays. On the one hand, it is possible that simply using *Criterion* longer would improve the overall quality of a student's essay. On the other hand, integrating *Criterion* more fully into teacher's instructional practice may be required to see improvements in holistic quality. For example, *Criterion* feedback is not genre-specific, and students may need guidance from the teacher to interpret the ways in which feedback from *Criterion* can help improve the strength of their overall argument. In addition, teachers might benefit from professional development training that provides guidance in more fully integrating *Criterion* into instructional practice.

At the same time, to optimize the impact of an automated feedback system on student's writing, creative solutions may be required to address the issue of students having access to computers. About 43% of the students in this study reported using a computer in school infrequently—once every few weeks or rarely. In comparison, approximately 70% of students reported using a computer every day from home. Strategies that specifically encourage

independent use of automated feedback systems, along with its use in school in partnership with teachers, may be important to the application of *Criterion* as a supplementary instructional tool.

In conclusion, this study provides scientific evidence that *Criterion* used over a short time period improved the mechanical aspects of student essays as measured by the analytic scores given to their essays. Students in ninth grade English classes who used *Criterion* several times a week over a 1 month period received higher analytic scores on essays written at the end of the study period than those students who were in classes that did not use *Criterion*. The effect was small, but statistically significant at the .05 level using a one-tailed test. Given the short time period that the product was used and the complexity of the writing process, the study findings suggest a role for automated feedback systems in supporting writing instruction. Future research that examines the effect of *Criterion* when used over a longer time period and the use of professional development models by teachers to integrate the product into their instruction may identify ways that automated feedback systems can have a larger impact on the writing skills of students.

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Notes

- ¹ The exceptions were nine teachers who enlisted one class and two teachers who enlisted three classes. These classes were randomly assigned to a treatment or a comparison group.
- ² Ten percent of the sample did not provide their ethnicity.
- ³ Regression-adjusted impacts on the typed scores are included in Appendix F for background.
- ⁴ Only holistic scores were available for the first sample of 200 essays.
- ⁵ Prompts that were part of the pre- and postwriting assessment were not chosen by the teachers.
- ⁶ The baseline characteristics of the impact sample were examined using a similar analysis that was used with the full sample. The results indicated that the baseline characteristics were similar across treatment and comparison groups, except for gender. This suggests that the definition of the impact sample and the pattern of missing values did not create a bias in the sample.
- ⁷ In this report, scores on handwritten persuasive essays written at the end of the study period are reported. The impact on the holistic and analytic scores was estimated separately.

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Appendix A

Demographics of Schools in the Sample

The study sample consisted of four schools from Indiana, three schools from Pennsylvania, and four from New Jersey. The demographics and ethnicity of the schools differed within and across states.

The four schools in Indiana differed in both the location of their facilities and the diversity of their student body. One of the four schools predominately had White students and was located on the urban fringe of a large city. The student population was 94% White, with small numbers of African-American, Hispanic, and Asian students.

The other three schools had more diverse student bodies. One school was located in a large city. Fifty-seven percent of the students at that school were White, and there was a sizeable African-American population (34%). The second school also had a diverse student population; about 48% of students were White, 38% were African-American, and 10% were Hispanic, with a small Asian population. The third school had the largest African-American population (97% of students) and was located on an urban fringe of a large city.

In contrast, the three Pennsylvania schools were all located on urban fringes of large cities. While two of the schools predominately had White students (over 90%), the three schools' minority populations differed. The first school had a small African-American and Asian population, while the second had Asian and Hispanic populations. The third was more diverse with a sizeable African-American population (35%).

The three schools in New Jersey had predominately White students, and all had diverse minority populations that included African-American, Hispanic, and Asian students.

Appendix B
Scoring Rubrics: Holistic and Analytic

Holistic

- 6** The persuasive essay demonstrates a high degree of competence in response to the prompt but may have a few minor errors. An essay in this category generally has the following features:
- conveys a definite opinion or position on the issue
 - is well-developed with a clear organizational structure
 - contains considerable detail that supports the opinion or position
 - clearly demonstrates facility in the use of language
 - is generally free from errors in mechanics, usage, and sentence structure
- 5** The persuasive essay demonstrates clear competence in response to the prompt but may have minor errors. An essay in this category generally has the following features:
- conveys a clear opinion or position on the issue
 - is developed with a clear organizational structure
 - contains details that effectively support the opinion or position.
 - demonstrates facility in the use of language
 - contains few errors in mechanics, usage, and sentence structure
- 4** The persuasive essay demonstrates competence in response to the prompt. An essay in this category generally has the following features:
- conveys an opinion or position on the issue
 - is adequately developed but may have occasional weaknesses in organizational structure
 - contains details that support the opinion or position
 - demonstrates adequate facility in the use of language
 - may display some errors in mechanics, usage, or sentence structure but not a consistent pattern or accumulation of such errors

- 3** The persuasive essay demonstrates some degree of competence in response to the prompt but is clearly flawed. An essay in this category reveals one or more of the following weaknesses:
- conveys an opinion or position on the issue
 - is somewhat developed but lacks clear organizational structure
 - contains few details that support the opinion or position
 - demonstrates inappropriate use of language
 - reveals a pattern or accumulation of errors in mechanics, usage, or sentence structure
- 2** The persuasive essay demonstrates only limited competence and is seriously flawed. An essay in this category reveals one or more of the following weaknesses:
- contains an unclear opinion or ambiguous position on the issue
 - lacks development and/or organizational structure
 - contains little or no relevant detail
 - displays serious or persistent errors in use of language
 - displays serious errors in mechanics, usage, or sentence structure
- 1** The persuasive essay demonstrates fundamental deficiencies in writing skills. An essay in this category reveals one or more of the following weaknesses:
- makes no attempt to state an opinion or position on the issue
 - is undeveloped
 - is incoherent
 - contains serious and persistent writing errors

Analytic

Score	Does the writing sample exhibit a good command of language skills?
4	<p>In a Score Point 4 paper, there are no errors that impair the flow of communication. Errors are infrequent and will generally be of the first-draft variety; they have a minor impact on the overall communication.</p> <p>Do words have very few or no capitalization errors?</p> <p>Do sentences have very few or no punctuation errors?</p> <p>Do words have very few or no spelling errors?</p> <p>Do sentences have very few or no grammar or word usage errors?</p> <p>Writing has very few or no paragraphing errors.</p> <p>Writing has very few or no run-on sentences or sentences fragments.</p> <p>If used, quotations and hyphenated words are usually correct.</p>
Score	Does the writing sample exhibit an adequate command of language skills?
3	<p>In a Score Point 3 paper, errors are occasional but do not impede the flow of communication; the writer's meaning is not seriously obscured by errors in language conventions.</p> <p>Do words have occasional capitalization errors?</p> <p>Do sentences have occasional punctuation errors?</p> <p>Do words have occasional spelling errors?</p> <p>Do sentences have occasional grammar or word usage errors?</p> <p>Writing may have occasional paragraphing errors.</p> <p>Writing may have run-on sentences or sentences fragments.</p> <p>If used, quotations and hyphenated words may have occasional errors.</p>
Score	Does the writing sample exhibit a minimal command of language skills?
2	<p>In a Score Point 2 paper, errors are typically many and may cause the reader to stop and reread part of the writing. While some aspects of the writing may be more consistently correct than others, the existing errors do impair communication. With a little extra effort on the reader's part it is still possible to discern most, if not all, of what the writer is trying to communicate.</p> <p>Do words have frequent capitalization errors?</p>

	<p>Do sentences have frequent punctuation errors?</p> <p>Do words have frequent spelling errors?</p> <p>Do sentences have frequent grammar or word usage errors?</p> <p>Writing may have errors in paragraphing or paragraphing may be missing.</p> <p>Writing is likely to have run-on sentences or sentence fragments.</p> <p>Limited use of quotes, hyphenated words with some errors.</p>
Score	Does the writing sample exhibit a less than minimal command of language skills?
1	<p>In a Score Point 1 paper, errors are serious and numerous; they often cause the reader to struggle to discern the writer's meaning. Errors are frequently of a wide variety. There may be sections where it is impossible to ascertain what the writer is attempting to communicate.</p> <p>Do words have many capitalization errors?</p> <p>Do sentences have many punctuation errors?</p> <p>Do words have many spelling errors?</p> <p>Do sentences have many grammar or word usage errors?</p> <p>Writing may have errors in paragraphing or paragraphing may be missing.</p> <p>Writing is likely to have run-on sentences or sentence fragments.</p> <p>Very limited use of quotes, hyphenated words with many errors.</p>

Appendix C

Baseline Writing Experiences

Students reported few opportunities to write essays in school and even less experience writing essays under the type of timed conditions used in mandated state tests. Over 65% reported writing essays once every few weeks or rarely. Over 60% of students' reported that they had rarely written timed essays and 26% indicated only writing once every few weeks.

In general, the use in-school of computers in this sample was low. Over 40% were only using a computer once every few weeks or rarely. Students were much more likely to use computers at home, with close to 70% stating that they used a computer every day. About 80% of students stated that they seldom wrote their essays directly on their computer.

Table B1
Baseline Writing Experience

Experience	Frequency									
	Rarely		Every few weeks		Once a week		Three times a week		Every day	
	T	C	T	C	T	C	T	C	T	C
Opportunity to write in ninth grade										
Write persuasive	64	58	28	35	5	5	2	3	0.9	0.5
Write essay	16	14	51	53	21	22	8	8	5	5
Write timed essay	66	66	25	27	6	5	2	2	0.4	2
Computer use										
Inside school	20	17	24	26	16	20	11	13	29	25
Outside school	5	7	4	5	6	5	13	14	71	69

Table B2***Attitude Toward Writing***

Attitude	Strongly agree		Agree		Undecided		Disagree		Strongly disagree	
	T	C	T	C	T	C	T	C	T	C
Like to write	11	13	33	31	27	26	17	19	13	11
Good at writing	11	12	43	42	31	33	9	9	6	4
Writing stories one of favorite activities	10	9	20	19	21	23	26	29	22	20

Appendix D

List of Prompts

Prewriting Assessment

Prompt A

At some high schools, certain classes have no teachers. The students are taught only by computers. What is your opinion about this idea? Write a letter to your principal stating your opinion and supporting it with convincing reasons. Be sure to explain your reasons in detail.

Prompt B

In recent years, the media have been involved in covering the lives and actions of wealthy people, politicians, royalty, and movie/TV stars. Do you think that the media have the responsibility to report the private lives of wealthy or famous people? Write a persuasive paper telling whether you agree or disagree that the media should report the private lives of wealthy or famous people. Give reasons or explanations why you think as you do.

Postwriting Assessments

Prompt C

Write a persuasive essay telling whether you feel students should be required to complete 75 hours of community service as part of their graduation requirements. Give at least two reasons to support your position. The way in which you present your argument could decide whether you will be required to do 75 hours of community service before you graduate from high school.

Prompt D

Your city council is considering a safety regulation that would require skateboarders, rollerbladers, and bikers to wear safety helmets. Decide whether or not you agree with this regulation. Write to convince your city council of your position.

Appendix E

Covariate Analysis: Regression Coefficients for Baseline Characteristics and Writing Outcomes

Variable	Holistic				Analytic			
	Typed	<i>p</i> -value	Written	<i>p</i> -value	Typed	<i>p</i> -value	Written	<i>p</i> -value
Intercept	2.41 (.12)	.0001***	2.53 (.12)	.0001***	2.14 (.10)	.0001***	2.14 (.09)	.0001***
Prescore	.43 (.03)	.0001***	.41 (.03)	.0001***	.36 (.03)	.0001***	.33 (.03)	.0001***
African Am.	−.47 (.08)	.0001***	−.46 (.07)	.0001***	−.27 (.06)	.0001***	−.21 (.06)	.0004***
Hispanic	−.36 (.13)	.0058***	−.29 (.12)	.0131***	−.41 (.10)	.0001***	−.30 (.10)	.0016***
Asian	.05 (.17)	.79	−.23 (.17)	.19	.33 (.13)	.0128***	−.04 (.14)	.7640
Pacific Is.	.28 (.28)	.32	.32 (.27)	.24	.26 (.22)	.22	−.29 (.22)	.1941
Native Am.	−.50 (.31)	.11	−.62 (.30)	.04	.38 (.24)	.11	−.20 (.24)	.41
Other	−.23 (.12)	.07*	−.19 (.11)	.09	−.16 (.10)	.11	−.17(.09)	.07*
Female	−.14 (.05)	.0089***	−.26 (.05)	.0001***	−.12 (.04)	.0041***	−.13 (.04)	.0021***
<i>R</i> -square	.28		.25		.20		.25	
<i>F</i> -statistics	50.58		49.61		33.0		49.61	
<i>p</i> -value of <i>F</i> -statistic	.0001***		.0001***		.0001***		.0001***	

* $p < .1$. *** $p < .01$.

Appendix F
Impact of Criterion on Writing Skills

Measure	Adjusted means ^a				Unadjusted means			
	Comparison	Treatment	Impact ^b	<i>p</i> -value	Comparison	Treatment	Impact	<i>p</i> -value
Holistic								
Typed	3.84	3.88	.04(.05)	.50	3.80	3.84	.05(.06)	.39
Written	3.86	3.92	.06(.05)	.27	3.84	3.88	.05(.06)	.37
Analytic								
Typed	3.10	3.10	.04(.04)	.97	3.05	3.11	.06(.05)	.17
Written	2.90	3.00	.10(.04)	.02	2.89	3.00	.11(.05)	.02

^a The adjusted means were estimated using linear analysis of covariance procedures and controlling for differences in characteristics.

^b Impact of using *Criterion* was estimated using ordinary least squares (OLS) impact regression.